

**KONGSBERG**

KONGSBERG MESOTECH

TERMS OF PRODUCT WARRANTY

Effective October 1, 2021

Kongsberg Mesotech warrants that every product shall be free from defective material and/or workmanship for a period of 24 months from the date of receipt of goods by the end user, or 30 months from date of product/equipment's shipment from the manufacturing facility (whichever occurs first).

Kongsberg Mesotech shall either repair or replace (at its sole discretion) and at no charge, any part or parts determined to be defective of workmanship and/or materials, provided the warranty claim is made within the warranty period to either the manufacturing facility or to any of its authorized repair centres.

The customer is responsible for the examination of the product upon receipt. The customer is required to report any irregularity found on Kongsberg Mesotech's received goods to either the manufacturer, authorized Kongsberg Group Company, Distributor, Dealer or Agent within 15 days of receipt of goods. Proof of date received may be required.

The warranty is void if warranty labels are broken. Kongsberg Mesotech will not warrant any product/equipment which is physically damaged, abused, altered, subjected to accident or negligence or misuse, or is incorrectly installed or used by the purchaser or the purchaser's representative.

Consumable items (including lamps, fuses, worn O-rings or shaft seals) are excluded by the warranty.

The customer is responsible for freight and brokerage to Kongsberg Mesotech and Kongsberg Mesotech is responsible for freight only when returning the equipment to the customer.

Note: Shipping method and carrier for warranty returned items will be at the sole discretion of Kongsberg Mesotech Equipment that remains at Kongsberg Mesotech's premises for longer than three (3) months will be subjected to a storage fee of one (1) hour labour cost per month after the 3-month period. If stored for longer than six (6) months without prior agreement to proceed with any repair work, the equipment will be returned to the customer at the customer's expense together with the appropriate storage charges.

Kongsberg Mesotech's Warranty Claim Form must be completed and submitted to its Service Department prior to warranty claim acceptance.

Kongsberg Mesotech cannot warrant that its product/equipment is suitable for any particular or intended purpose. No other warranty is expressed or implied, and Kongsberg Mesotech accepts no liability on consequential damages, which include and not limited to, loss of profit, property damage and personal injury.

The maximum liability shall not, in any case, exceed the price of the product/equipment claimed to be defective.